

What is SEM?

SOFGEN Event Manager is a TEMENOS GLOBUS™/T24™ compliant, parameter-based universal interface and workflow management solution that allows users to create “intelligent” interfaces and automated TEMENOS GLOBUS™/T24™-based workflows based upon both external and internal events.



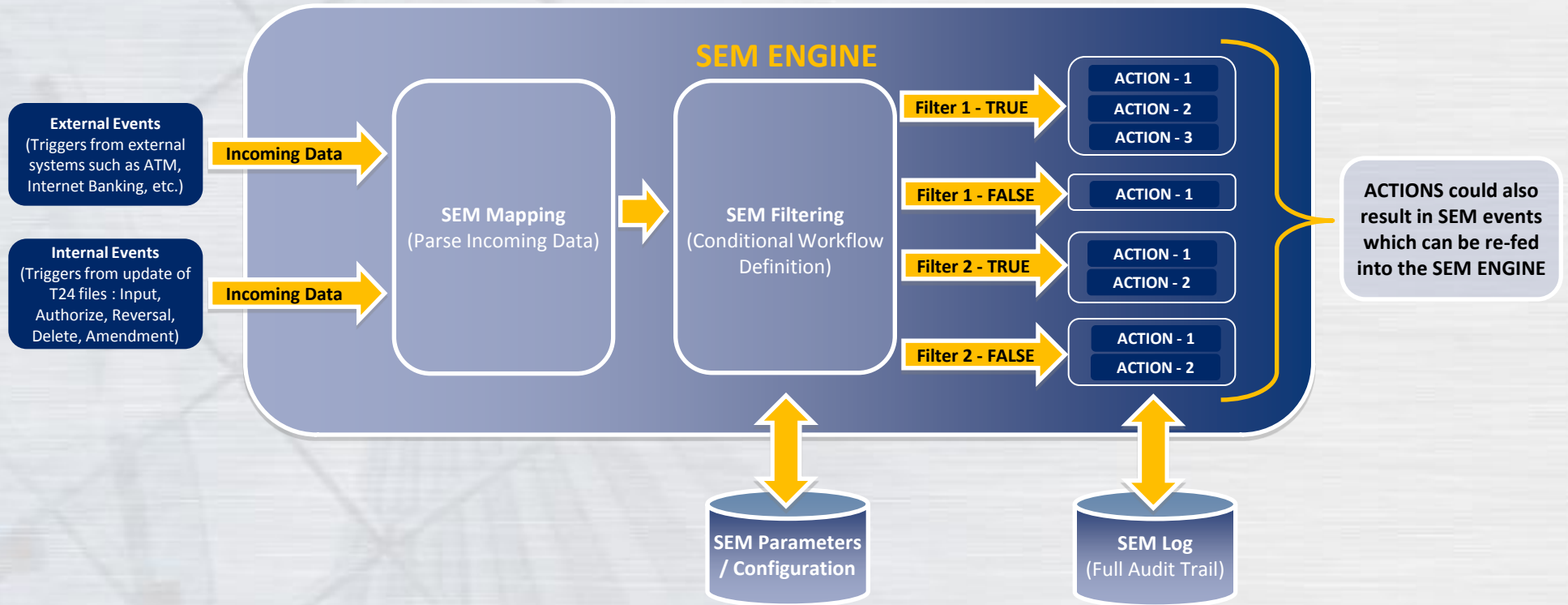
Key Business Benefits:

- ↳ Reduced interface maintenance overhead
- ↳ Elimination of human error
- ↳ Reduced cost through automation
- ↳ Improvement of data integrity
- ↳ Improved T24 ergonomics via vertical solutions (e.g. STP)

Key Technical Features/Benefits:

- ↳ Works via OFS to ensure data integrity
- ↳ Allows for parameter-based interface construction
- ↳ Interfaces with various adapters (e.g. TELNET, SOCKET, MQ series)
- ↳ Generic data import/export of data into/from T24:
 - Data Import - to upload information into T24 tables (e.g. Security Prices, Currency Rates, Forward Rates, Transactions etc.)
 - Data Export - to extract information from T24 tables
- ↳ Online data replication to external systems
- ↳ Option for synchronous/asynchronous processing of events
- ↳ Ability to define complex conditions for filtered event processing
- ↳ Ability to link events to T24 actions:
 - application input
 - data extract
 - enquiry extract
 - new process execution, etc.

How does SEM work?



ACTIONS

- ⌘ TRANSACTION INPUT
- ⌘ TRANSACTION REVERSAL
- ⌘ TRANSACTION AMENDMENT
- ⌘ EXECUTE SUBROUTINES
- ⌘ EXTRACT DATA
- ⌘ EXTRACT ENQUIRY OUTPUT
- ⌘ Etc.

REPORTS

- ⌘ User defined reports developed based on implemented interfaces/workflows/functions

HELPDESK

- ⌘ Chennai Helpdesk
- ⌘ Dedicated Email Support
- ⌘ Contact Numbers with Escalation

How do I make SEM work in my bank?

STEP 1

Proof Of Concept

5 days offsite
5 days onsite

- ✦ Agreement of POC success factors/test cases
- ✦ Off-site test case and visit preparation; a subset of the actual requirement can be considered as a test case for POC
- ✦ On-site installation, parameterization and configuration of SEM, as well as training for bank staff involved in the POC (Conducted by a Senior Consultant)
- ✦ Final review of POC and discussion of results

PURCHASE DECISION

STEP 2

Implementation and Training

30 days onsite

- ✦ Implement the required workflow/interface using SEM
- ✦ Test and validation of workflows/interfaces
- ✦ Technical training - 2 sessions
- ✦ Hands-on training for users on SEM configuration - 1 session
- ✦ Support Go-live

STEP 3

Start-up Assistance

2 days onsite

- ✦ User Assistance - Operation in "LIVE" database

Contact info@sofgen.com for additional information on our products and services